



Integrating BlackBerry Workspaces Mobility and Control into Enterprise Applications



Maximize your investment with on-demand training for your organization

In the fast-paced world of business, companies are looking to train employees on new tools in flexible, scalable, and effective ways. BlackBerry understands the challenges of introducing a new technology and has created BlackBerry Workspaces™ University to make the process fast and painless.

Workspaces University delivers rich, on-demand content available through an easy-to-use and cost-effective delivery platform. Workspaces University provides access to a comprehensive curriculum of online courses focused on the use of the Workspaces product across all platforms. The curriculum is designed for specific roles and proficiencies – always keeping the learning relevant and focused.

Experience Widespread Benefits

Workspaces University courses are organized by learning plans, which are aligned with typical competence areas for each role. The Workspaces University self-assessment helps users quickly identify the courses that best meet their needs. Users can access the courses associated with each learning plan and gain a comprehensive understanding of how to use Workspaces.

Key Benefits

For Managers

- See your team's progress at-a-glance through dashboards and reporting
- Track and analyze the effectiveness and retention of learning activities
- Relationship Management products to distribute documents externally or access them on mobile devices

For Learners

- Start with simple, self-service course enrollment
- Experience a wide variety of courses appropriate for new or experienced users
- Engage in hands-on product exercises
- Enroll in as many courses as you like or even return to your favorites for a refresher

For Organizations

- Provide flexible training from any location
- Reap the benefits of cost-effective and efficient delivery for a large, geographically distributed audience
- Equip learners to increase their knowledge at their own pace
- Promote user adoption and education through certification

Experience Widespread Benefits

Learners can increase their knowledge at their own pace. Workspaces certifications promote user adoption and provide uniform, high-quality education so that organizations can realize faster ROI in Workspaces by ensuring that users know how to secure documents in various business processes. Courses are developed and updated regularly as product updates are released.

Workspaces University helps you address employee turnover and train new staff. Make our training program part of your onboarding process to get your staff up and running quickly.

Workspaces University Learning Plans

Workspaces University subscribers gain access to all of our eLearning modules, including our most advanced courses. Choose from a growing selection of suggested learning paths or choose the individual courses that best meet your needs.

Set your own pace with unlimited access to all Workspaces University modules – including courses with quizzes to help assess your progress.

Choose different learning plans based on user roles in Workspaces:

Visitors

This learning plan takes new users through the basics of Workspaces across all interfaces. Learners can choose their device or interface and learn how to access Workspaces for the first time and access content that has been securely shared with them.

Contributors

This learning plan is geared towards collaborators. Courses are designed for users who will need to interact with files in Workspaces, upload content, and manage their documents.

Workspace Administrators

This learning plan is catered to power users of Workspaces who will set up and manage workspaces. They receive a comprehensive overview of Workspaces roles and permissions and learn how to set up workspaces and user groups to best suit their use cases.

Quick Send

This learning plan takes users through Workspaces Quick Send. They will learn how to use Quick Send to secure documents across platforms. Additionally, they will learn how to manage and control their sent files, and access a full audit trail of document activity.

About Workspaces



BlackBerry Workspaces makes your content secure wherever it travels. With Workspaces, all stakeholders can safely access, share and collaborate on even the most sensitive files, using any device — desktop (Windows, Mac) or mobile (iOS, Android, BlackBerry). By combining a user experience that's

as easy and intuitive as any consumer solution with a unique data-centric architecture (which embeds protection right in your files), BlackBerry Workspaces is designed to meet the needs of your organization, IT team, and users. To learn more, visit www.blackberry.com/workspaces.